

## SERVICE CAMPAIGN BULLETIN

Reference:

ate:

95V-103.002

<u>September 22, 1995</u>

# VOLUNTARY SERVICE CAMPAIGN FRONT SEAT BELT BUCKLES

This amended version of NTB95-085 updates information in the Front Seat Belt Buckles.

Please discard all copies of NTB95-085, dated August 28, 1995.

CAMPAIGN IDENTIFICATION NO: 95V-103.002

**APPLIED VEHICLE(S):** 200SX (S12) 1986.5-88 3 Point active lap/shoulder belt

240SX (S13) 1989-91 2 Point manual lap belt

Truck (D21) 1988-91 3 Point active lap/shoulder belt

(except center belt position)

Pathfinder (WD21) 1988-91 3 Point active lap/shoulder belt Van (C22) 1987-90 3 Point active lap/shoulder belt Sentra (B12) 1987-90 3 Point active lap/shoulder belt &

2 Point manual lap belt

Sentra (B13) 2 Dr Sedan 3 Point passive lap/shoulder belt

1991 (door mounted)

APPLIED VIN(S): VIN Information for 1986.5 models

Model Serial Number Range

200SX vehicles between 010051-121424

VIN Information for 1991 models

Model Ending Serial Number

 240SX - Coupe
 006837

 240SX - Hatchback
 023837

 Pathfinder
 032716

 Truck - Japan production
 412972

 Truck - U.S. production
 365000

 Sentra
 764000

#### **AUTHORIZATION**

Nissan Motor Co., Ltd. authorizes Nissan Motor Corporation, U.S.A. (NMC) to conduct a campaign on certain 1986.5-1991 Nissan vehicles.

#### INTRODUCTION

The National Highway Traffic Safety Administration (NHTSA) has been investigating certain seat belt buckles manufactured by Takata Corporation for vehicle model years 1986.5 through 1990 and a part of 1991. These buckles were installed in numerous models built by several manufacturers including certain 1986.5-91 Nissan and Infiniti models. Nissan is aware of a small number of reports of seat belt buckle release button breakage in vehicles equipped with these Takata buckles. A broken piece may prevent the buckle from latching or prevent it from unlatching.

#### NUMBER OF VEHICLES POTENTIALLY AFFECTED

Approximately 2,000,000

#### **DEALER RESPONSIBILITY**

It is the dealer's responsibility to check each vehicle within the range of this campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory.

### **Warranty Extension**

Owners of 1986.5 through 1988 vehicles affected by this campaign have been given a lifetime limited warranty on the entire seat belt assemblies in their car. This lifetime limited warranty is the same as applied to 1989 and later Nissan vehicles.

## **Additional Campaign Background Information**

Industry wide, the Takata Seat Belt Campaign affects approximately 10,000,000 vehicles produced by most of the Japanese auto manufacturers. Nissan's share is about 2,000,000 cars and trucks.

All companies conducting the campaign are using a button replacement or buckle modification as the primary repair, with buckle replacement only as necessary. This strategy has been employed to expedite completion of the campaign because of the limited availability of Takata supplied replacement buckle assemblies. If this campaign were to require a 100% buckle assembly replacement, it would take two to three times as long to complete, which could lead to a great deal of customer dissatisfaction.

For this reason, dealers must follow the campaign procedure as described in NTB95-085a, and replace only the button on all vehicles unless replacement of the buckles is necessary.

#### **Service-Comm Information**

Vehicles are being flagged in SERVICE-COMM as owner notifications are mailed. This enables both dealer and NMC personnel to quickly determine which owners have been mailed a notification. Please refer to the "applied vehicles" section of this bulletin to determine the complete affected vehicle population.

#### **Owner Notification**

Current owners of vehicles involved in this campaign will be notified by mail over a 10-11 month period beginning September 29, 1995. A sample owner's letter can be found at the end of this bulletin.

## **Rental Car Policy**

## Nissan authorizes dealers to provide customers a free rental vehicle under the following conditions:

- 1. The customer's vehicle has one or more seat belts that will not latch or function as designed, and;
- 2. The necessary replacement buckle/belt assembly is not available in the dealer's parts inventory, and has been ordered "vehicle off road" (VOR) and;
- 3. The rental period does not exceed 48 hours. Rental cars provided for more than 48 hours must be approved by Nissan regional personnel.

Failure to comply with these conditions may result in the chargeback of up to the entire rental car amount paid.

## Dealers are instructed to follow the procedure below to minimize the need for rental cars.

- 1. When the customer calls for an appointment, verify the year and model of his/her Nissan and the color of the seat belts.
- 2. Ask the customer if he/she has had any problems with the seat belts latching.
  - a. If the customer has had no latching problems, ensure that the correct button kits are available at the time of the appointment.
  - b. If the customer indicates there has been a latching problem, order a pair of the correct buckle assemblies so they will be available on the appointment date.

### **SERVICE PROCEDURE**

## **Button Replacement Tips**

## The buckle assembly should be replaced only when one of the following conditions is observed:

- Improper latching or unlatching
- Buckle mechanism is contaminated with sticky material such as soft drink or juice
- Foreign material is stuck in the buckle mechanism
- The seat belt warning system switch is damaged

### **Service Procedure Outline**

Detailed below is the button replacement guide for all vehicles. IMPORTANT: **Both the** driver's and passenger buckles must be repaired or replaced as a pair to ensure color match as determined by using the decision tree on the following page of this bulletin.

NOTE: This campaign does not include the rear seat belts of any vehicles, or the center belt in the Truck equipped with a bench seat. Passive front shoulder belts are also not affected. The release buttons in these buckles are made of a different material.

MODEL	DEL PROCEDURE REQUIRED					
	BUTTON REPLACEMENT	SEAT REMOVAL NECESSARY				
200SX (S12) 1986.5-88						
240SX (S13) 1989-91						
TRUCK (D21) 1988-91						
PATHFINDER (WD21) 19	88-91					
VAN (C22) 1987-90						
ALL SENTRA (B12) 1987-	-90 <b>■</b>					
SENTRA (B13) 2-Door 19	91					

MODEL	MODEL YEAR	TAKATA MODEL NO.	SEAT BELT TYPE/ LOCATION	BUCKLE MOUNTING LOCATION
200SX (S12)	1986.5-88	521	3PA/Front	Floor
240SX (S13)	1989-91	522	2PP/Front	Seat
TRUCK (D21)	1988-91	521	3PA/Front	Floor
PATHFINDER (WD21)	1988-91	521	3PA/Front	Floor
VAN (C22)	1987-90	522	3PA/Front	Floor
SENTRA (B12), except Coupe	1987-89	521	3PA/Front	Floor
SENTRA (B12) Coupe	1989-90	522	2PP/Front	Seat
SENTRA (B12) Sedan/Station Wagon	1990	522	2PP/Front	Seat
SENTRA (B13) 2-Door	1991	522	3PDM/Front	Seat

Seat Belt Type: **3PA** 3-point active lap/shoulder belt

**3PDM** 3-point passive lap/shoulder belt (door mounted)

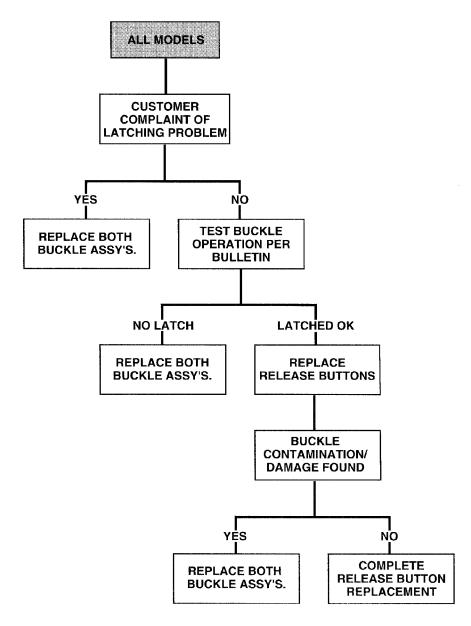
**2PP** 2-point manual lap belt (vehicle equipped with 2-point passive seat belt system)

NOTE: All vehicles must have either the release buttons or buckle assemblies replaced. Use this decision tree to determine when buckle replacement is required.

## **Buckle/Button Replacement Decision Tree - All Models**

NOTE: All vehicles must have either the release buttons or buckle assemblies replaced.

Use this decision tree to determine when buckle replacement is required.



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**IMPORTANT:** Please review the videotape that was previously sent to you. It will give a demonstration of the repair procedure.

## **Inspection of the Retractor Mechanism**

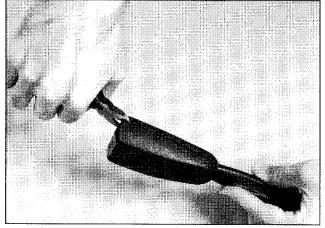
The retractor should be checked for proper operation and the webbing should be inspected for fraying or chafing. If the webbing retractor does not function properly or the webbing is damaged as described above, the entire retractor and webbing assembly should be replaced under the lifetime limited seat belt warranty. The passive belt on 2 point passive models should also be inspected.

### **Button Replacement Procedure**

- 1. Inspect the operation of the seat belt warning lamp on the dash and the warning buzzer. Repair as necessary.
- 2. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle (**this step applies to both front seat buckles**). Repeat this step three (3) times. If either buckle does not latch or unlatch, replace both front buckle assemblies. If the buckle latches and unlatches properly in both front seats, proceed to step 3.
- 3. Prepare the vehicle for button replacement by placing a clean shop cloth on the seat and center console. Position the seat as necessary to easily work on the buckle. NOTE: The 1991 Sentra requires seat removal for button replacement. Please see the Vehicle Specific Information section of this bulletin for details regarding buckle removal and proper reinstallation. The button replacement procedure is the same for all vehicles except as noted. Please review the vehicle-specific information at the end of this bulletin that contains torque specifications and other important notes on buckle replacement.

**NOTE:** Some 1986.5 and 1987 vehicles have a white plastic ejector buckle and have a slightly different procedure - see steps 9a and 14a.

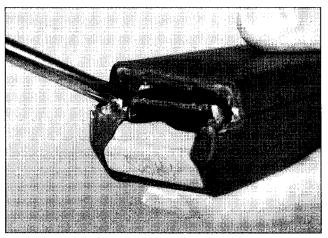
4. Using a small pair of wire cutters (such as Snap-On E710SCG), carefully cut the plastic outer cover along the separation line between the two covers as shown in the following photograph.



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5. Using a medium sized, flat blade screwdriver, carefully separate the two halves of the outer cover by placing the screwdriver into the slot **between the edges of the two covers.** Do not pry in the middle of the buckle, as this may damage the switch (if so equipped).

On buckles with the white plastic ejector mechanism, care should be taken when removing the buckle housing from the mechanism. The plastic spring locator and/or the springs can easily disengage and become loose causing the mechanism to bind when reassembled.

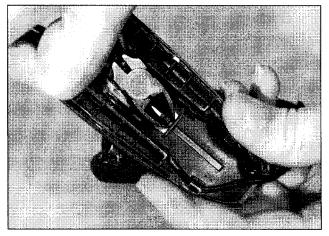


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6. Using the wire cutters, cut the three plastic pins retaining the switch to the cover. Cut the bottom pin first, slide the switch down, then cut the top two retaining pins.

**NOTE**: Some buckles are not equipped with switches (e.g. passenger side).

Use the recommended cutters and cut the three locating pins flush with the switch. Using a small flat bladed screwdriver, **gently** pry up on the switch at the lower portion near the locating pin. Repeat this at the upper pins. If the pins are cut correctly, the switch will come out with very little effort.



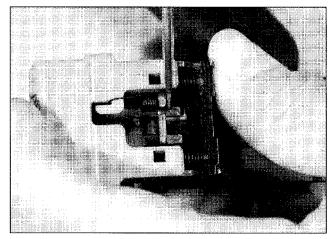
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7. Use a small flat blade screwdriver to separate the switch from the cover. Carefully place the screwdriver between the switch plate and buckle cover at the closest points to the three retaining pins beginning with the bottom pin, then the two top pins. This will prevent damage to the switch.

8. Remove the cover halves.

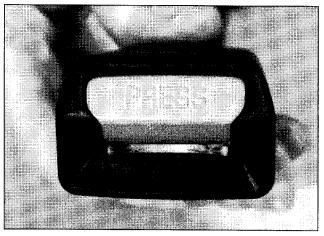
**NOTE:** Steps 9a and 14a should be utilized on buckles with white ejector plates.

9. Depress the seat belt release button and release the spring using a small screwdriver.



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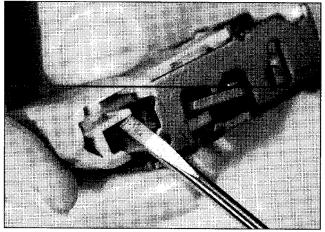
## White Plastic Ejector Buckles



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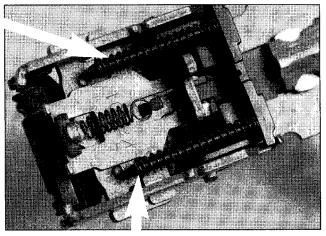
9a. These buckles were installed on 1986.5 and some 1987 models. The basic button replacement procedure is the same except for the button removal procedure. When the button is removed there is **no spring** attached to the button. Instead of lifting up and pulling to remove the button, it is necessary to push down so the retaining tabs are free of the buckle.

**NOTE:** Some 1987 200SX (S12) models may be equipped with both a white ejector plate buckle and a black ejector plate buckle on the same vehicle. This needs to be identified prior to starting repairs so the correct parts can be ordered.



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- 10. Remove the button and spring by applying a slight upward force while pulling the button out of the buckle assembly while holding down the spring guide to prevent it from moving from its original position. A new spring is provided with the new button kit (except on the white ejector mechanism buckles, which do not use this spring).
- 11. Inspect the buckle assembly for dirt, dust, or other foreign material. If the buckle is contaminated with items such as soft drink, juice or other sticky material, replace both buckle assemblies. **Do not attempt to clean the buckle.**
- 12. If the buckle passes this inspection, remove any dust from the buckle using dry compressed air.
- 13. Check the position of the ejector mechanism, the springs and rails. In case the spring rails move from the original position, grasp the middle part between the two rails and place them back to their original position with a slight force.



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14. Install the new button onto the buckle assembly and depress the button, using a small screwdriver to attach the spring.

**NOTE:** This step does not apply to white plastic ejector buckles. See 14a.

14a.To install the button for the white plastic ejector buckle, align the button with the buckle and press into place.

**NOTE:** The white ejector plate button kits contain spare return springs in case one is required.

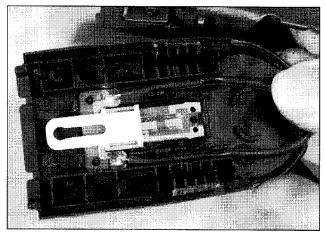
- 15. Check the operation of the button and that the spring is attached correctly.
- 16. Test the operation of the buckle. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle. Repeat this step three (3) times. If it does not latch, replace the buckle assembly. If it does latch, proceed to step 17.
- 17. Install the new outer button side, cover half onto the buckle.
- 18. Carefully install the switch onto the other cover half by applying pressure to the corners of the switch. Route the switch wires as shown in the photograph below step 19.

**NOTE**: Only apply pressure to the corners of the switch. Do not press or apply pressure in the middle of the switch. Should the switch break, it will be necessary to replace the buckle assembly.

Follow the procedure in Step 18 exactly. Apply pressure with your thumb or a very small screwdriver only to the upper corners of the switch. Proper installation does not require that you hear a "click". The switch needs only to be over the locating pins and flush with the buckle cover.

19. Slide the switch upwards (away from the wires) to its original position.

Before installing the lower buckle cover (Step 19), the switch must be in the upward position. Failure to place the switch in this position will damage it. You must also depress the release button (Step 20) when snapping the cover in place. All of the above is clearly illustrated in the video tape shipped with Campaign Bulletin NTB95-085a.



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20. Push the buckle release button and carefully assemble the two halves together by first inserting the top tabs of the switch half of the cover into the button half of the cover.

- 21. Firmly push the two halves together until a snap is heard and/or felt.
- 22. Check the operation of the buckle. Insert the seat belt "tongue" into the buckle and check to see that it latches properly by tugging on the seat belt tongue while firmly holding the buckle. Repeat this step three (3) times. If the buckle fails to latch, both buckle assemblies should be replaced.
- 23. Check the operation of the seat belt warning light and warning buzzer. Repair as needed according to the applicable warranty. Refer to the appropriate Service Manual for information.
- 24. Return the seat to its original position. If the seat was removed, check the seat track locking operation. Both seat rails should latch securely in the full forward, middle and rearward positions.
- 25. Inspect the vehicle's interior to ensure it is clean and free of damage. Also make sure the floor mats are positioned properly if they were removed.

### **Vehicle Specific Information**

### 200SX (1986.5-88)

Remove center console to disconnect the seat belt buckle switch.

Seat bolt torque	15-20 ft-lbs (21-26 Nm, 2.1-2.7 kg-m)
Buckle mounting bolt torque	26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

## 240SX (1989-91)

Seat bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)
Seat mounting nut torque	19-24 ft-lbs (25-32 Nm, 2.6-3.3 kg-m)
Buckle mounting bolt torque	32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

## TRUCK (1988-91)

Buckle mounting bolt torque 26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

**NOTE:** The center seat belt position buckle on bench seat equipped trucks is not affected by this campaign.

## **PATHFINDER (1988-91)**

The connector for the seat belt buckle is located under the center console and can be pulled out from under the console by gently lifting the edge of the console where the wires go under the edge. Always replace the connector after repairing the seat belt buckle.

Buckle mounting bolt torque 26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

### VAN (C22) (1987-90)

Buckle mounting bolt torque 26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

## **SENTRA (1987-89, except 1989 Coupe)**

Seat bolt torque 18-23 ft-lbs (25-31 Nm, 2.5-3.2 kg-m)
Buckle mounting bolt torque 26-34 ft-lbs (35.8-45.6 Nm, 3.7-4.7 kg-m)

## **SENTRA Coupe (1989-90)**

Seat bolt torque 18-23 ft-lbs (25-31 Nm, 2.5-3.2 kg-m) Buckle mounting bolt torque 32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

## SENTRA Sedan/Station Wagon (1990)

Remove center console to disconnect the seat belt buckle switch. Also remove the two rear seat mounting bolts to put slack in the carpet to make the switch wire routing easier.

Seat bolt torque 18-23 ft-lbs (25-31 Nm, 2.5-3.2 kg-m) Buckle mounting bolt torque 32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

## **SENTRA 2-Door (1991)**

Seat bolt torque 32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m) Buckle mounting bolt torque 32-41 ft-lbs (43-55 Nm, 4.4-5.6 kg-m)

#### **PARTS INFORMATION**

## Takata Buckle Type by Model

Model	1986.5	1987	1988	1989	1990	1991
Sentra (B12)	N/A	521W <sup>1</sup> /521B <sup>2</sup>	521B	521B	522	N/A
(except Coupe)						
Sentra Coupe (B12)	N/A	521W/521B	521B	522	522	N/A
Sentra (B13)	N/A	N/A	N/A	N/A	N/A	522
200SX (S12)	521W	521W/521B	521B	N/A	N/A	N/A
240SX (S13)	N/A	N/A	N/A	522	522	522
Truck (D21)	N/A	N/A	521B	521B	521B	521B
Pathfinder (WD21)	N/A	N/A	521B	521B	521B	521B
Van (C22)	N/A	522	522	N/A	522	N/A

#### NOTE:

- 1. 521W = white ejector plate type.
- 2. 521B = black ejector plate type.

#### **Button Kit Parts Numbers**

Button Kit	521W <sup>2</sup>	521B <sup>2</sup>	522
By Trim Color <sup>1</sup>	White Ejector	Black Ejector	
BLACK	86842-89900	86842-89910	86842-89920
BLUE	86842-89901	86842-89911	86842-89921
BROWN	86842-89902	86842-89912	86842-89922
RED	N/A	86842-89913	86842-89923
GREY	86842-89904	86842-89914	86842-89924

#### NOTE:

- 1. Button kits are packaged in multiples of two, and dealers must order in multiples of two. To complete the campaign on a vehicle, a quantity of two of the appropriate part number is required.
- 2. Some vehicles may be equipped with 521W and/or 521B ejector plates. Replace the buttons with the same type originally installed on the vehicle. For example, if a vehicle is equipped with left/right white ejector plate kits, replace with white ejector plate kits. If a vehicle is equipped with one white ejector plate and one black ejector plate, replace with one white ejector plate kit and one black ejector plate kit (this will require ordering two separate kits).

### **Buckle Assemblies**

PART #/PFP	DESCRIPTION	COLOR	COLOR CODE			
1987-1989 S	1987-1989 Sentra - except Coupe (B12) - 2WD					
86842-61A00	RH	Brown	С			
86842-61A01	RH	Blue	В			
86842-61A02	RH	Grey	K			
86842-61A03	RH	Black	G			
86843-61A00	LH	Brown	С			
86843-61A01	LH	Blue	В			
86843-61A02	LH	Grey	K			
86843-61A03	LH	Black	G			
1987-1989 S	1987-1989 Sentra - except Coupe (B12) - 4WD					
86842-72A00	RH	Brown	С			
86842-72A01	RH	Blue	В			
86842-72A02	RH	Grey	K			
86843-73A00	LH	Brown	С			
86843-73A01	LH	Blue	В			
86843-73A02	LH	Grey	K			

**NOTE**: Parts information for other affected models will be supplied at a later date.

## **Color Mix by Model**

The chart below indicates the mix of interior colors by year/model for the vehicles in this campaign. This is provided to assist dealers in ordering button kits for this campaign. Please note that for most models there is a dominant color code, with the other colors in smaller quantities to as little as 1%.

Vehicle	Trim Code*	Mix (percent)
1986.5-1988 200SX	В	25%
	G	11%
	K	64%
1989-1991 240SX	В	13%
	С	9%
	G	78%
1988-1991 Truck and	А	21%
Pathfinder	В	27%
	С	3%
	K	49%
1987-1990 Van	А	47%
	В	53%
1987-1989 Sentra (except	В	6%
1989 coupe)	С	18%
	G	7%
	K	69%
1989-1990 Sentra coupe	В	25%
	G	75%
1990 Sentra	В	10%
	С	17%
	G	1%
	K	72%
1991 Sentra 2 door	В	4%
	С	10%
	G	32%
	K	54%

Trim Code\* A = Red, B = Blue, C = Brown, G = Black, K = Grey

### **CLAIMS INFORMATION**

OPERATION	OP CODE	PNC 1	SYM	DIAG	MODEL <sup>2</sup>	FRT (HRS)
RPL Release button only both sides - all models	P51110	P5111	ZZ	99	S12 S13 D21 WD21 C22 B12 (All)	0.4 0.4 0.3 0.3 0.4 0.4
RPL complete buckle assy -both sides - all models <b>except</b> B12 Coupes <sup>3</sup>	P51111	P5111	ZZ	99	B13 S12 S13 D21 WD21 C22 B12 <sup>3</sup> B13	0.5 0.4 0.6 0.3 0.3 0.4 0.5 0.6
RPL complete buckle assy - both sides- <u>1989-1990</u> B12 Coupes <u>only</u>	P51112	P5111	ZZ	99		0.6

ADDITIONAL ALLOWANCE	SPECIAL PART NUM	BERREIMBURSEMENT
Rental vehicle, if required	LOCAL SBRNT	\$30.00/day, up to 2 days

- 1. New Claims System dealers: Submit a Campaign Line claim using Campaign I.D. P5111.
- 2. Reference the "APPLIED VEHICLES" listing on page 1 of this bulletin.
- 3. All B12's (i.e. 2 & 4-dr. Sedans, Wagons, & Hatchbacks) **EXCEPT** the B12 Coupe.
- 4. B12 Coupes ONLY.
- 5. Reference the "RENTAL CAR POLICY" in the Special Customer Assistance section of this bulletin.
- 6. New Claims System dealers: Use Expense Code 502.

#### SAMPLE OWNER'S LETTER

There are four different customized letters for Nissan owners. The sample letter below, for 1986-1988 owners, is typical of the letter content and includes the information for the lifetime limited warranty extension.

## Letter #1 - 1986-1988 Nissan Owners - 3PA Important Safety Recall Notice

Dear Nissan Owner:

This notice is sent to you in accordance with the defect provisions of the National Traffic and Motor Vehicle Safety Act.

Our records indicate that you are the owner of the Nissan vehicle indicated above. Nissan has determined that some front seat belt release buttons in certain front lap/shoulder belts have broken, or may break in the future. Your seat belt buckle release button is made of orange/red plastic and is marked "Press." If the button breaks, pieces may fall into the buckle assembly. If this occurs, the buckle may not operate properly, thereby creating a safety risk.

To prevent this problem from occurring, Nissan will replace the release button in both front seat buckles free of charge, whether or not they are broken. The release buttons in the rear seat belt buckles in passenger vehicles, and in the center buckle in pickup trucks equipped with a bench seat are made of a different material, and they are not subject to this campaign.

In addition, Nissan is extending the warranty on all seat belts in your vehicle for the life of the vehicle. See the enclosed warranty statement for details. This means that if any conditions covered by the seat belt warranty are found at any time now or in the future, your Nissan dealer will correct these conditions free of charge.

It is very important that you schedule your Nissan for button replacement as soon as possible. If your seat belt buckle doesn't operate properly, you might not be able to use your seat belt until it is repaired. Seat belt use is required by law in almost all states. Also, if you do not use your seat belt, and you are in a collision, your chances of being killed or seriously injured are much higher than if you are wearing your seat belt. Nissan urges you to use your seat belt at all times, and to contact your dealer immediately for button replacement, especially if you notice that a button is broken, or if you experience any problems with seat belt operation. Even if the buttons are not broken, they should be replaced.

### What You Should Do

Contact your Nissan dealer and make an appointment for replacement of your front seat belt release buttons. The dealer will replace both front seat belt release buttons free of charge. This replacement will take approximately one hour, but your dealer may require your vehicle for a longer period of time based on their work schedule. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan Motor Corporation U.S.A. at P.O. Box 191, Gardena, California 90248-0191. The toll free telephone number is 1-800-289-0628. If you reside in Hawaii, please call (808) 836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free auto safety hotline at 1-800-424-9393. (Washington, D.C. area residents may call 202-366-0123.)

Thank you for your cooperation. We are indeed sorry for any inconvenience you might experience.

## **Estimated Mailing Schedule**

The chart below provides the estimated mailing dates for the customer notification letters.

CUSTOMER MAILING	MAILING DATE	VEHICLE MODELS	MODEL YEAR	VEHICLE COUNT	TOTAL COUNT
1	9/29/95	B12	87	40,000	
		B12	88	60,000	100,000
2	10/31/95	B12	87	40,000	
		B12	88	60,000	100,000
3	11/30/95	B12	87	100,000	_
		S12	86.5	20,000	
		C22	87-90	4,000	124,000
4	12/29/95	B12	87	97,000	
		S12	87-88	20,000	
		D21	88	90,000	207,000
5	1/31/96	B12	87	100,000	
		B12	88	137,000	237,000
6	2/29/96	S12	87-88	34,000	
		WD21	88-91	60,000	
		B12-Sed/Wg	89	100,000	194,000
7	3/29/96	B12-Sed/Wg	89	137,000	
		D21	88-91	100,000	237,000
8	4/30/96	B12 Coupe	89	8,000	
		B12	90	155,400	
		WD21	88-91	61,500	224,900
9	5/31/96	S13	89-91	61,000	
		D21	88-91	170,000	231,000
10	6/28/96	S13	89-91	100,000	
		D21	88-91	70,000	
		B13 2-dr	91	77,000	247,000
11	7/31/96	D21	88-91	59,000	59,000
				TOTAL	1,960,900